A Regular Meeting of the Troy Library Board was held on Thursday March 6, 2006 at the Office of the Library Director. Brian Griffen, Chairman, called the meeting to order at 7:30 P.M.

ROLL CALL PRESENT: Heather Eisenbacher

Brian Griffen

Audre Zembrzuski

Lauren Andreoff, Student Represetnative

Brian Stoutenburg, Library Director

## Resolution #LB-2006-3-01

Moved by Zembrzuski Seconded by Eisenbacher

RESOLVED, That Lynne Gregory, Nancy Wheeler and Cheng Chen be excused.

Yes: 3—Eisenbacher, Griffen, Zembrzuski

No: 0

The Pledge of Allegiance to the Flag was given

## **Resolution #LB-2006-3-02**

Moved by Zembrzuski Seconded by Eisenbacher

RESOLVED, That Minutes of February 9, 2006 be approved.

Yes: 3—Eisenbacher, Griffen, Zembrzuski

No: 0

Reviewed Agenda entries

#### **Resolution #LB-2006-3-03**

Moved by Zembrzuski Seconded by Eisenbacher

RESOLVED, That the Agenda be approved.

Yes: 3—Eisenbacher, Griffen, Zembrzuski

No: 0

#### MOTION CARRIED

#### POSTPONED ITEMS

There were no postponed items.

#### **REGULAR BUSINESS**

# **Boards and Committee Term Limits.**

It was announced that City Council has removed term limits for Boards and Committees.

# **Library Survey Results.**

The annual survey of library patrons as to their level of satisfaction was conducted March 5, 2006 through March 12, 2006. The results for those filling out the survey in person at the library showed that the overall impression of the library remains very high only 1.5% dissatisfied. 69% of respondents indicated they were highly satisfied and another 29.5% were satisfied.

## **Library In-service Program.**

The Library Board was invited to join staff and the Friends Board at an in-service training session on April 7, 2006. The topic is: Communication Styles – How Diversity Affects Us.

# REPORTS & COMMUNICATIONS Director's Report.

The growth in use of the library is becoming overwhelming, particularly for the Circulation Department. We are working on ways to keep up with the workflow. We held our annual survey of patrons to measure their level of satisfaction with us. This year we noticed a drop in satisfaction with the facility. This is the first year we had the survey available online from our Webpage. We are holding an in-service for staff, Library Board Members and Friends of the Library Board Members on April 7<sup>th</sup>. Maureen Burns will work with us on Communication Styles and how diversity affects us.

## **Board Member's Comments**

Eisenbacher asked about the Exhibit Policy, particularly concerning the posting of pricing information. We will review the policy at the April meeting. Zembrzuski asked if the Library Calendar could be posted at the Community Center.

## **Student Representative's Comments**

There were no comments.

## **Suburban Library Cooperative.**

No report.

## Friends of the Troy Public Library.

No report.

#### Gifts.

None.	
Informational Items. March TPL Calendar	
Contacts and Correspondence. 24 written comments from the public we	ere reviewed.
Public Participation. There was no public participation.	
The Library Board meeting adjourned at 8:30 P.M.	
	Brian Griffen Chair
	Brian Stoutenburg Recording Secretary